

BRIDAL MAKEUP TERMS AND CONDITIONS 2021-2022

It's the responsibility of the bride to familiarise, understand and accept responsibility for all the booking terms and conditions for TERRI PACE MAKEUP.

MINIMUM BOOKING REQUIREMENTS

The minimum booking for peak season weddings on Fri/Sat/Sun between May - September is 2 x adult makeups (This must include the bride)

Bookings that don't reach the minimum on peak dates will still be charged at the equivalent minimum cost.

BOOKING PAYMENTS

A £50 non-refundable booking fee is required to secure the wedding day. This is then deducted from the final balance. Bookings made with less than 1 calendar month until the event are payable in full upon booking to secure the date.

Dates are given on a first come first serve basis.

A date cannot be held without a booking fee and the requested date will still be open to other enquiries in the meantime.

Trial payments are due at the time of booking your trial date.

Final payment is due 1 calendar month prior to the wedding day.

You agree that by paying your non-refundable booking fee you are agreeing and accepting to be bound to TERRI PACE business terms and conditions.

Failure to make payments within the agreed time frame, may result in the cancellation of your booking.

TRAVEL COSTS

Travel is free if your wedding is in London. Outside of London travel is charged for return train journeys from E5 (or taxi if necessary depending on the start time/accessibility to the venue). Trains will not be booked until the invoice has been paid in full. Travel fare may vary from the initial quotation (eg. train fares increases or additional taxis/transport required on the day)

SPECIAL REQUIREMENTS

Early morning bookings where the start time is before 7am for any reason, a £50 surcharge will be charged.

Accommodation close to the wedding venue may be required for the night before the wedding if; journey time is over 2 hours one way, the start time is 6am or earlier, or there are other foreseeable events/delays.

LARGE BOOKINGS

One or more assistant artists will be required for large bookings under these variations;

- Bookings that exceed 3 x makeup services for an early ceremony
- Where there isn't enough time to get everyone ready in the available time frame.
- If the venue has access time restrictions.
- To offer a later/more relaxed start time.

The fee to book and secure an extra Makeup Artist for the wedding day is £150 per assistant.

If an assistant is needed for a trial - travel will be charged as per the standard trial travel costs stated above.

TRIALS

Trials are held between 10am and 5pm at your home or most convenient address. Should a location be needed for your appointment, a studio space in Hackney may be booked ahead of time for an additional fee of £60.

Weekend trials - Saturday trials aren't available as these are reserved for weddings however Sunday trials can be booked with a £50 surcharge.

IF YOU CANCEL OR CHANGE THE BOOKING

All changes to a booking need to be made via email and by the bride only.

Payments for work that has already been carried out is non-refundable.

Booking fees are non refundable should you change your mind about the wedding date.

Additional services need to be sent in writing a minimum of 3 months prior to the wedding date and can only be accepted if time/resources allow. Reductions to services made after this time will still be payable in full and are at the discretion of TERRI PACE.

If services are reduced to less than the minimum booking requirements for peak wedding days, the full minimum amount will still be charged.

Postponements:

Postponements that are being made due to a wedding date falling within a Government enforced lockdown will be transferred with the original booking fee.

Any bookings that are postponed to a different year may be subject to a slight yearly price increase.

In the unfortunate event that you have to cancel your booking completely:

Cancelling within 3 months of the agreed wedding date = 50% of the remaining balance still due by the original due date.

Cancelling 1 month or less prior to the wedding day = 100% of the balance still due.

IF WE CANCEL OR CHANGE THE BOOKING

In the unfortunate event that we are unable to attend on the day, due to illness or for last minute, unforeseen circumstances all efforts will be made to find an alternative Makeup Artist to stand in.

In the unlikely event that we cannot find a replacement artist, monies (excluding money paid for work already carried out) will be fully refunded.

If an assisting artist is needed for large parties and they are unable to attend due to unforeseen circumstances we may ask for an earlier start time to accommodate original numbers, or a refund can be offered on services that have been forfeited.

IN THE EVENT OF DELAYS ON THE WEDDING DAY

TERRI PACE cannot be held accountable in the event of unforeseen delays on the day which are out of her control.

In the event that one or more services are forfeited as a result, no compensation/refunds can be offered if timings over-run.

No refund or compensation can be offered for delays caused by other wedding vendors, guests, or members of the bridal party arriving late to begin our service.

If you suspect any member of your bridal party may be a challenge in any way, it's encouraged for them to have a trial to avoid potential delays on the day.

INSURANCE

All artists working under TERRI PACE have full public liability insurance to protect both themselves and the client.

PRODUCTS / ALLERGIES

The client must inform TERRI PACE of any allergies/sensitivities/skin conditions before any services are carried out. This includes before/during the trial and afterwards if any sensitivities/problems have been found.

Discounts cannot not be given on services if you want to use your own products on the day. We also cannot be held liable for the performance and longevity of the product.

WORK REQUIREMENTS

To carry out makeup services, TERRI PACE will need a minimum of; a cleared table/flat surface to set up on and chair for the client to sit in.

The makeup station is to be in one area for the duration of the services, to keep to timings.

15 minutes is allocated to set up and be ready in time to start services. Terri will wear a mask during your application.

By paying a Booking Fee, you are agreeing to and accepting TERRI PACE Terms and Conditions stated above.

UPDATE REGARDING COVID-19

To my brides, I understand that right now is an unprecedented, uncertain and unsettling time with ever evolving information and decisions to make and I am sending a virtual hug to you all.

I would like to reassure you of my terms and conditions as I expect you may be reading this if you have already booked with me and/or paid a deposit and would like to know where you stand should you need to reschedule or cancel your bookings with me.

Please be reassured that I will work with you to come to a resolution that works for us both. I don't wish to add to the inevitable stress you will be facing and so please, get in touch if you have any questions or concerns.

If you have already paid a deposit to reserve your event date this is non-refundable but hopefully we can reschedule based on availability and any new plans you make and the deposit will simply be applied to the new date.

I will simply transfer your booking if the date permits me and do all I can to make it work. From a practical point of view, I have always operated to the highest standards with my kit cleanliness and hygiene and I will continue to do so.

You can also be assured that I am a socially responsible person and will do a Lateral Flow test the night before. If testing positive, I will do my best to make re-arrangements but most importantly, I will not put my clients at any risk.